

Are you an older person or the carer of an older person?

The Sapphire Service is here to help you

The Sapphire Service is a new hospital and community initiative operating across older people's wards at Sandwell and City Hospitals, funded by the Hospitals Trust Charity.

Jointly delivered by Agewell, a local social enterprise for older people and the West Bromwich African Caribbean Resource Centre, a local charity for African Caribbean and Dual Heritage individuals and families.

SUPPORTING OLDER
ADULTS AND CARERS IN
HOSPITAL AND AT HOME



In partnership with the Hospital Trust staff, Sapphire aims to:

- Improve the hospital experience for older adults and their carers
- Befriend patients and support with eating and hydration if required
- Identify any barriers to getting patients back home as soon as possible
- Support and advocate for patients in the discharge planning process to reduce readmissions
- Provide support in those early days back at home
- Signpost and help older adults and their carers to access community services in their local area which can improve their quality of life

Look out for our friendly staff and volunteers on the wards, or contact us on the numbers below.

Tel: 0121 796 9333 Email: info@agewelluk.org.uk
Tel: 0121 525 9177 Email: info@wbacrc.org.uk

